

VebaBox

Cold Chain Innovators

Thank you for using the VebaBox Problem Solver.
To perform the check you need a voltage meter or ampere clamp.

1. Does the Thermal Unit turn on when the switch is flipped?

No Continue to question 2.

Yes Continue to question 3.

2. Does the Thermal Unit have a 230 volt connection?

No Continue to question 5.

Yes Continue to question 4.

3. Does the compressor start? You can measure this with a voltage meter or ammeter

No Continue to question 5.

Yes Continue to question 6.

4. Does the Thermal Unit turn on when connected to 230 volts?

No There is probably a problem with the Thermal Unit. Contact us to discuss the next steps.

Yes Continue to question 5.

4. Does the Thermal Unit turn on when connected to 230 volts?

No There is probably a problem with the Thermal Unit. Contact us to discuss the next steps.

Yes Continue to question 5.

5. Is there 12 volts on the input plug to the Thermal Unit?

No

There is probably a problem with the power supply to the VebaBox. Contact us to discuss the next steps.

Yes

Continue to question 7.

6. Do you feel a cold airflow from the evaporator? Pay attention; this differs only a few degrees with the temperature in the VebaBox.

No

There is probably a cooling problem. Contact us to discuss the next steps.

Yes

The VebaBox should work properly. Is this not the case or do you have other questions? Contact us.

6. Does the Thermal Unit have a dashboard readout?

No

There is probably a problem with the Thermal Unit. Contact us to discuss next steps.

Yes

There is probably a problem with the connection of the dashboard readout. Check this by disconnecting the dashboard readout from the Thermal Unit.

Does the Thermal Unit work now? Then the dashboard readout is defective. Contact us to discuss next steps.

Is the Thermal Unit still not working? Then there is a problem with the Thermal Unit. Take Contact us to discuss next steps.